

Logistics Specialist (gn) (German Speaker)

Stellenanbieter: Too Good To Go GmbH

At Too Good To Go, we have an ambitious mission: to inspire and empower everyone to fight food waste together. More than 1/3 of all food produced in the world is wasted. And that has a huge impact on the health of our planet. 10% of greenhouse gas emissions come from food waste and loss.

Through our marketplace app, we connect businesses that have unsold, surplus food, with consumers who can buy and enjoy it at 50% of retail value. We are a certified B Corporation with a mission to empower everyone to take action against food waste. Alongside our marketplace app, we create educational tools, explore new business solutions, and influence legislation to help reduce food waste.

We're growing fast: Our community of 118+ million registered users and 246,000+ active partners across 20 countries, have together already saved 443+ million meals from going to waste - avoiding almost 1.198,000 tonnes of CO₂e!

Too Good To Go was named in FastCompany's March 2022 list of the World's Most Innovative Companies, and was honoured to be included in TIME's list of the 100 Most Influential Companies of 2022.

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Your mission

The Logistics Specialist is responsible for our logistics operation within a given market. In this role, you will manage our 3PLs and other logistics partners, and work closely with our internal Commercial, Planning, Finance and CX teams. You ensure efficient inbound, production and outbound flows, as well as daily stock and invoice control. You report directly into the Cluster Logistics Manager.

Your role

- **3PL Management:** you are responsible and accountable for the daily planning, management and optimisation of all logistics, transportation and warehouse related activities within your market. You manage the capacity and performance of your 3PLs/last mile carriers, ensuring exceptional levels of performance and adherence to agreed SLA's.
- **Inbound operations:** Manage the daily flow of inbound orders, liaise with suppliers / freight forwarders / 3PL, arrange inbound transport where necessary, to ensure goods are received in a timely manner, with minimal discrepancies. Provide daily reporting to



our Commercial team.

- **Inventory Management:** Maintain inventory data with great accuracy, including management of master data, stock counts and reconciling stock levels daily/weekly/monthly.
- **Production & Warehousing:** Plan capacity with our 3PLs and manage daily/weekly Production runs. Ensure the 3PL adheres to the production plan and provide daily reporting to our Planning team.
- **Outbound operations & Customer Support:** Ensure our customers are satisfied with their orders delivered on time in full. Work with Last mile carriers to improve the delivery experience and reduce contact & refund rates. Handle logistics-related escalations from CX.
- **Invoice & Cost Control:** Track, control and approve/dispute supplier invoices and logistics invoices to ensure on-time payment. Identify cost-saving opportunities.
- **Performance & Process improvement:** Monitor and evaluate logistics performance metrics. Prepare reports on key performance indicators (KPIs) and assist in recommending/implementing performance improvements (especially process and tools improvements). Work closely with your internal and external partners to continuously improve and enforce logistics processes.
- **Cross-functional collaboration:** engage daily with our external teams (3PL) and internal teams (Commercial, Planning, Finance, CX etc) to ensure smooth operations. Provide proactive reports, anticipate on issues/problem-solving, and work with a high sense of urgency.

Requirements

- Prior experience working with a 3PL and in an e-commerce operations function is essential - ideally acquired within a B2C / retail environment
- Strong organizational skills & attention to detail - you are comfortable prioritising tasks, managing time effectively, and managing a large amount of data
- Strong communication skills - you are at ease communicating with our 3PLs, our suppliers and our internal teams on a daily basis, by phone, email and Slack
- Critical thinking, Solutions-oriented and proactive
- You are fully proficient in German and fluent in English.
- You are based in Berlin
- Previous experience managing last mile carriers is a benefit
- Experience of working in an international setting, in a fast-paced environment will be a plus!

Benefits & What we offer

- A rare opportunity to work in a social impact company (and certified B Corporation!) where you can see real and tangible impact in your role.
- Working alongside an international community of users, partners and 1350+ colleagues across 20 countries that are on the same important mission.
- Personal and professional development opportunities in a fast-paced scale-up



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Umwelt macht Karriere

environment.

- An inclusive company culture where you can bring your authentic self to work
- A strong, values-driven team culture where we celebrate successes and socialise with colleagues that care to offer
- A beautiful, green office in the heart of Berlin Kreuzberg
- 10 Too Good To Go vouchers (up to €5)
- €50 per month tax-free for fitness (Urban Sports Club) or for shopping
- Company pension scheme (Zuschuss zur betrieblichen Altersvorsorge)
- Our Shareback Program: 3 working days to be used for voluntary work in the food insecurity field
- Annual leave: 30 days (+2 Business shut down days)
- Snacks and drinks at the office, and more!

Our values

We Win Together

We Raise the Bar

We Keep It Simple

We Build A Legacy

We Care

How to apply

- We are passionate about recruitment and grateful for your interest! Please carefully read everything written above and check out our website and international media to get a good overview of Too Good To Go.
- Submit your Resume and Cover letter in English.
- Please note that we only accept applications coming through our platform. Resumes and/or Cover Letters will not be accepted by email or LinkedIn direct messaging.
- The application process consists of a short video call with Talent Acquisition, followed by an interview with the hiring manager, a case study and a final interview with the Head of Logistics.

Too Good To Go is an equal opportunity employer

Job Ref - #LI-CR1

A Movement for Everyone

We want to inspire and empower everyone to fight food waste together. With that mission, it's only natural that we want to build a diverse and inclusive team of highly capable individuals who are passionate about doing things in a better way. We strongly believe we all excel and

are more creative when we're allowed to be ourselves, and we're committed to a culture where all of us belong.

We are an equal opportunity employer and all employment is decided on the basis of qualifications, merit and business need. If you need reasonable accommodation at any point in the application or interview process, please let us know.

- **Anstellungsart:** Festanstellung
- **Arbeitszeit:** Vollzeit

Stellenanbieter: Too Good To Go GmbH
Köpenicker Straße 154A
10997 Berlin, Deutschland

Online-Bewerbung:
https://job-boards.greenhouse.io/toogoodtogo/jobs/6553180003?gh_src=wzyjsxc23us

Ursprünglich veröffentlicht: 05.09.2025

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